

Thanks for being a part of Google Fi Wireless

Here's your monthly statement for Oct 2, 2024

Total	\$45.52	Standard monthly charges
	\$0.00	Other charges & credits
	\$5.54	Taxes & regulatory fees
\$51.06		



24/7 Support

Visit [the help site](#) -- we're here for you anytime.



Access your account

To review your bill and payment information or to adjust your plan, sign in [here](#).

Summary

Standard monthly charges	\$45.52
Description	Total (USD)
Flexible plan	\$20.00
Last month's data (Used 2.553 GB at \$10/GB)	\$25.52

Taxes & regulatory fees

\$5.54

Includes sales and other taxes that Google is required by law to bill to its customers. Also includes surcharges and expenses incurred by Google. Subject to change from time to time without notice. Learn more at [our help center](#).

Total

\$51.06

Details (for Sep 2 - Oct 2)

Previous balance & payments \$0.00

Description	Total (USD)
Previous balance as of Sep 2, 2024	\$50.68
Payment on Sep 13, 2024	(\$50.68)

Data usage \$25.52

Description	Total (USD)
Domestic	\$25.52

Taxes \$2.80

Description	Total (USD)
State Taxes	\$1.56
County Sales Tax	\$0.06
County Local Sales Tax	\$0.23
State 911 Tax	\$0.95

Fees & surcharges \$2.74

Description	Total (USD)
Federal Universal Service Fund	\$2.39
Federal Regulatory Assessment Fee	\$0.35

California customers

If you believe there's an error on your bill or have a question about your service, please call **Google North America Inc.** customer support at **650-564-2104**.

If you aren't satisfied with **Google North America Inc's** response, submit a complaint to the California Public Utilities Commission (CPUC) at <http://www.cpuc.ca.gov/complaints/>. Billing and service complaints are handled by the CPUC's Consumer Affairs Branch (CAB), which can be reached by the following means if you prefer not to submit your complaint online:

Telephone 1-800-649-7570 (8:30 AM to 4:30 PM, Monday through Friday)

Mail California Public Utilities Commission, Consumer Affairs Branch
505 Van Ness Avenue, Room 2003
San Francisco, CA 94102

If you have limitations hearing or speaking, dial 711 to reach the California Relay Service, which is for those needing direct assistance relaying telephone conversations, as well as their friends, family, and business contacts. If you prefer having your calls immediately answered in your mode of communication, dial one of the toll-free language-specific numbers below:

Type of call	Language	Toll-free number
TTY/VCO/HCO to Voice	English	1-800-735-2929
	Spanish	1-800-855-3000
Voice to TTY/VCO/HCO	English	1-800-735-2922
	Spanish	1-800-855-3000
From or to Speech-to-Speech	English & Spanish	1-800-854-7784

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC **regarding the accuracy of your bill**, contact CAB for assistance. If your case meets the eligibility criteria, CAB will give you instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service active.

New Mexico residents

If you have a billing inquiry that you cannot resolve with us, contact the Consumer Relations Division of the New Mexico Public Regulation Commission at 1-888-4ASK-PRC / 1-888-427-5772.

If you have an issue with your Google Fi service, contact Google Fi Support at 1 (844) 825-5234.